

*Exhibit #2 NMB Letter for FOIA F-1784*

April 29, 2021

[REDACTED]

Re: Freedom of Information Act Request  
FOIA File No. F-1784

Dear [REDACTED]

This is in response to your correspondence dated April 19, 2021, filed pursuant to the Freedom of Information Act (FOIA), in which you request the following document:

“[A] copy of the economic Industry Reset Model contained in Letter of Agreement #29, which is part of the 2016-2022 collective bargaining agreement entered into between United Airlines, Inc. and the Technicians and other related employees, ratified on or about December 5, 2016, also known as the Joint Collective Bargaining Agreement Between United Airlines, Inc. and the Airline Technicians and Related Employees and Flight Simulator Technicians and Related Employees in the Service of United Airlines as Represented by the International Brotherhood of Teamsters, be provided.”

Your request was received on April 19, 2021, and assigned as NMB FOIA File Number F-1784.

**There agency is not in possession of the document you are seeking.**

You may contact our FOIA Public Liaison, John S.F. Gross at 202-692-5067 for any further assistance and to discuss any aspect of your request. Additionally, you may contact the Office of Government Information Services (OGIS) at the NARA to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at [ogis@nara.gov](mailto:ogis@nara.gov); telephone at 202-741- 5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

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If you are not satisfied with the response to this request, you may administratively appeal this decision by writing to Kyle Fortson, Chairman, National Mediation Board, 1301 K Street, NW, Suite 250 E, Washington, DC 20005 or [legal@nmb.gov](mailto:legal@nmb.gov). Your appeal must be postmarked or electronically transmitted within 90 days of the date of the response to your request.

Sincerely,

A handwritten signature in black ink that reads "Maria-Kate Dowling". The signature is written in a cursive, flowing style.

Maria-Kate Dowling  
Acting General Counsel